



### Overview

#### Device Charging Cables<sup>3</sup>

Cables that connect and charge devices directly from your Quick-Sense USB-C charging hub or power bank.

#### Electrical Components

Electrical components core to the product's functionality; does not extend to device charging cables or power bank accessories.

#### Manufacturer Defect Protection

Covers defects that occur during the manufacturing process resulting in the product not meeting its intended quality.

#### Accidental Damage Protection

Covers physical damage from handling due to an unexpected and unintentional event.

#### Advance Replacement Service

Replacement Quick-Sense USB-C charging hubs or device charging cables will be shipped via ground service within one business day of claim processing (subject to inventory availability).

## Dependable products with coverage that keeps pace.

Protect your investment and peace of mind with coverage that goes the extra mile, even after your warranty runs out. Where others stop, we go further.

- ✓ Extend your protection against product defects and accidental damage.
- ✓ Receive free shipping on product repairs and replacements.
- ✓ Minimize device downtime with our advance replacement service.
- ✓ Get dedicated support from our customer success team.
- ✓ Experience hassle-free claims with no hidden costs.

### Protection that's tailored to your timeline:

| Plans <sup>1</sup> | Coverage <sup>2</sup>  | 3/5/7-Year Total                                                                           | +1-Year Extension                                                                          |
|--------------------|------------------------|--------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| Protect Cable      | Device Charging Cables | <div>Manufacturer Defect</div> <div>Accidental Damage</div> <div>Advance Replacement</div> | <div>Manufacturer Defect</div> <div>Accidental Damage</div> <div>Advance Replacement</div> |
| Protect Plus       | Electrical Components  | <div>Manufacturer Defect</div> <div>Advance Replacement</div>                              | <div>—</div> <div>—</div>                                                                  |
|                    | Device Charging Cables | <div>Manufacturer Defect</div> <div>Accidental Damage</div> <div>Advance Replacement</div> | <div>—</div> <div>—</div> <div>—</div>                                                     |

1. Protect Plans are available for Select In-Market Product(s) that are under warranty or to extend an existing Plan. Select Products include charging docks, stations, carts, and retrofit kits; not power banks. In-Market Products are those in production with parts available for repairs or replacement.

2. Coverage starts on the original Product shipment date, applies to the Original Purchaser, and includes one claim for each year of the Coverage Term.

3. Claims including device charging cables cannot exceed the total quantity of cables originally purchased.

Note: This document is for reference only and is subject to change. Visit our website for the latest information.